

## ABSTRACT

A computerized method of enabling the management of an automotive repair shop to optimize production by computing a job completion target through optimally scheduling a sequence of tasks on the basis of the availability and historical efficiency of individual technicians and historical average idle time of technicians and vehicles during the performance of the job, and providing detailed performance data of individual technicians on individual jobs for problem evaluation if the computed optimized target is not met.

5485.01P/112200